



From: [Wendy Long](#)
To: [DH, LTCRegs](#)
Subject: [External] Proposed Department of Health (DOH) Pennsylvania Nursing Facility Licensure Regulations to 28 PA Code 201 and 211 to Federal Code 42 CFR Part 483
Date: Tuesday, October 25, 2022 9:47:09 AM

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Lori Guttierrez
Deputy Director, Office of Policy

Dear Ms. Guttierrez

My relationship with Foulkeways at Gwynedd has spanned approximately 30 years. My mother was an employee, my daughter attended the daycare and my parents have lived there for over 20 years.

My father was a resident of both Abington House and Gwynedd House. During his time there, he received extraordinary care. He was surrounded by staff that he considered friends. They comforted him as his illness progressed and provided compassionate care for him, my mother and the rest of the family. Foulkeways at Gwynedd provided many opportunities for my father to participate in activities, including Saïdo, Music and Memory, Oma, and many more. I believe these programs kept him stimulated and engaged. Toward the end of my father's life, he struggled with mental deterioration that left him anxious and confused. Without the care he received from the wonderful staff, this would have been much more distressing to him and our family. I never worried about his care because I knew he was in good and loving hands. The staff were supportive and compassionate when he died, and they were as saddened by his passing as his family was.

My mother has experienced numerous health issues over the years, including several strokes. Her care at Foulkeways at Gwynedd has been exceptional. Nurses and aides were available to care for her within minutes of these events, immediately taking action and offering support until family arrived. She also received wonderful support during her recoveries. At such scary times, this was comforting to both my mother and the family.

The staff at Foulkeways at Gwynedd are highly skilled, as well as respectful and empathetic. Taking care of their residents is clearly a priority. Taking them away from direct care of residents, due to the proposed new regulations, would in my opinion diminish the reasons residents live there...receiving the supportive care they need and deserve, given at a time in their lives when it is critically important.

Thank you for your attention.

Respectfully,

Wendy Long